



*Service and Sales Since 1978*

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In light of recent events regarding the COVID-19 outbreak, we at Beam Heating & Air Conditioning will continue to operate as usual while taking the following safety measures:

- No employee showing any symptoms of sickness will be allowed to come to work or with visit customers.
- We trust you will hold any non-urgent need for service shall anyone in the home be sick.
- Shall our staffing situation decrease during the outbreak, we ask for your patience as we handle your needs for service and priority them.
- We hold the safety of our employees and customers as our top priority, therefore we are asking that prior to entering your home, dwelling, or place of business we need to ask the following questions to ensure the safety of everyone involved.

DOES ANYONE RESIDING IN OR REGULARLY FREQUENTING THE HOME SHOW SIGNS OR SYMPTOMS OF THE VIRUS?

DOES ANYONE RESIDING IN OR REGULARLY FREQUENTING THE HOME WORK IN THE HEALTH CARE INDUSTRY, WHERE THEY WOULD BE IN DIRECT CONTACT WITH SOMEONE LIKELY INFECTED WITH THE VIRUS?

HAS ANYONE RESIDING IN OR REGULARLY FREQUENTING THE HOME RECENTLY TRAVELED TO A FOREIGN COUNTRY?

**IF YOU ANSWER YES TO ANY OF THESE QUESTIONS WE ARE NOT PERMITTED TO ENTER YOUR HOME. PLEASE CONTACT OUR OFFICE TO RESCHEDULE YOUR SERVICE.**

Your patience and cooperation is appreciated, as we continue to make every effort to minimize any risk to exposure while maintaining our highest level of service and professionalism.

We will continue to monitor the situation and adapt accordingly.

Brian Dick,  
President  
Beam Heating and Air Conditioning

3/20/2020